ANNUAL REPORT OF THE CLERK'S OFFICE



2004

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Message from the Clerk



Greetings and welcome to the 2004 Annual Review of the Clerk's Office. As we anticipated, 2004 brought the court many challenges in dealing with severe budget cuts, new staffing formulas, and decreasing caseloads, but with the continued loyalty and dedication of my staff we overcame the hurdles and once again, had a very successful year.

Our primary focus this year was to prepare the court and public for the implementation of CM/ECF. The project team did an outstanding job in preparing us to accomplish this goal. Their hard work and dedication will make the transition from our current case management

system an easy one. Unfortunately the 2004 hurricane season brought many challenges, with four hurricanes threatening Florida and two of them directly affecting the Palm Beach office. Our office suffered severe water intrusion and the building was forced to close in mid-November due to mold and mildew environmental concerns. Staff operations were relocated to the Ft. Lauderdale office and remained there for the rest of the year. This unanticipated event took two of our training rooms out of commission and necessitated a six-month delay in implementing our new case management system CM/ECF. We anticipate going live in late 2005.

The Budget remained a primary concern during 2004. Throughout the judiciary courts were faced with across the board reductions, reduced caseloads and new staffing formulas. Our court was able to escape the pain and anguish of layoffs and furloughs due to the fact that our management philosophy has always been to maximize the existing resources in an effort to keep positions vacant, in anticipation of a scenario such as this. In total we were reduced approximately 17 positions with the implementation of a new work formula, accompanied with a 16% reduction in our case filings and double digit cuts in salary funding.

Because of the district court's expansion needs in West Palm Beach, the bankruptcy court was asked to vacate the Paul G. Rodgers Federal Building. In March we began the initiative to locate new permanent leased space in Palm Beach to house the bankruptcy court. After months of searching and negotiating, a lease was signed and awarded by GSA in September for space in the Flagler Waterview Building on the inter-coastal waterway. Build out of the space and relocation is expected to be completed in late 2005. In the interim, the district court is seeking temporary space to house all the offices from the Paul G. Rodgers building while the mold eradication project proceeds.

As I mentioned in my message last year, we were praying for the safe return of our staff member, Gil Bryan from Iraq. Good news, Gil did return to us safely, and has now retired from military duty. His courage and dedication speak volumes to the type of staff we employ. With compassion and humor we take seriously the important business of the judiciary. My thanks and gratitude go out to them for yet another year of a job well done!

Karen Eddy Clerk of Court

2004 HIGHLIGHTS

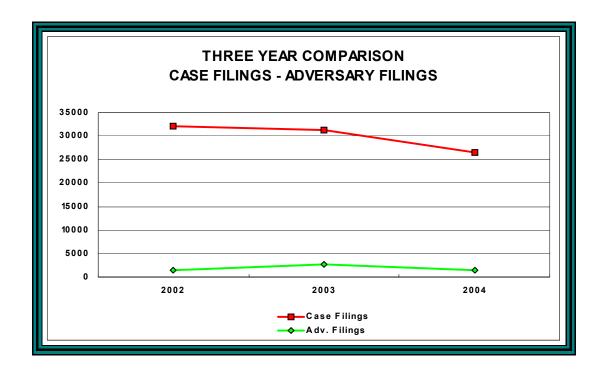
I FILINGS

District-wide, bankruptcy filings declined 16.4% in 2004. In 2004, 26,480 petitions were filed. Our pending caseload fell to 26,686, representing a 9.2% decrease from 2003. This is the lowest pending caseload since 2000. Dade filings decreased 13.5% with a total of 12,716 cases filed for the year (48% of total filings). Broward filings decreased 17.1% with a total of 7,802 cases filed for the year (29.5% of total filings) and Palm Beach filings decreased 15.6% with a total of 5,958 cases filed for the year (22.5% of total filings).

Chapter 13 filings for a second year experienced a decrease of 34% with a total of 5,762 filings. Chapter 7 filings (9,713) decreased 7.4% and chapter 11 filings (402) decreased 37%.

Adversary proceeding filings totaled 1,353 representing a decline of 51% from the previous year. This was the largest drop in filings since 1986.

There were 142 bankruptcy appeals filed and processed by the clerk's office, representing a 26.6% increase from 2003.



II JUDGES' CORNER

In 2004, our five bankruptcy judges reported a total of 717 days in court and 2,370 hours spent conducting in-court proceedings.

Visiting Judge Program

The court received 28 weeks of visiting judge assistance from Judges Lessen, Schermer and Utchig, which contributed to this court's closing of 1876 adversary proceedings.

Reappointment of Chief Judge Mark

On October 26, 2004, the Eleventh Circuit Court of Appeals entered an Order of Appointment reappointing Chief Judge Robert A. Mark to a second fourteen-year term effective November 1, 2004.

Status of Bankruptcy Legislation

During the 18th Congress which adjourned in December 2004, the House and the Senate each passed different versions of the Bankruptcy Reform Bill. The House passed the Bill in essentially its original form. The Senate passed the Bill with the Shumer Amendment (proposed by Senator Shumer of New York) which made debt incurred as a result of violence resulting in death or injury in connection with protests at abortion clinics nondischargeable. The House and Senate finally agreed on compromised or modified language which took the words "abortion clinic" out of the amendment but left as nondischargeable claims for damages for death or injury caused by violence. The compromised Bill was then passed by the Senate and sent to the House with the assumption that it was a "done deal." To the surprise of many, a large number of conservative Republican congressman refused to accept the modified amendment and declined to pass the Bill. It thus died at the end of the 108th Congress.

Reenactment of Chapter 12

On October 25, 2004, President Bush signed Public Law 108.369 which retroactively extended Chapter 12 of the Bankruptcy Code for 18 moths from January 1, 2004 until June 30, 2005. The retroactive provision allowed some farmers who filed under a different chapter to convert to a chapter 12 if their bankruptcy was not final at the time the legislation was signed into law.

Amendments to Local Rules, Court Guidelines and Forms Effective July 1, 2004

In January 2004, the court entered Administrative Order 04-1 "Appointment of Standing Advisory Committee for the Study of the Rules of Practice and Internal Operating Procedures of the Court" which formally reconstituted a standing advisory committee to

recommend changes in the court's local rules. Judge Hyman served as the judicial liaison member of the committee and Kathy Gould-Feldman and Debbie Lewis served as clerk's office liaison committee members. Debbie and Kathy worked closely with Judge Hyman and the committee members in drafting the proposed changes.

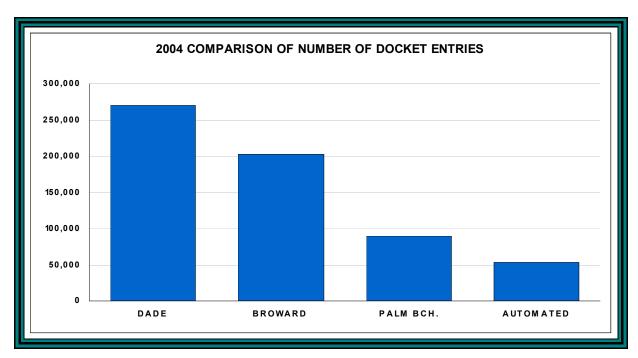
In June 2004, the court adopted amended local rules and new and revised local forms, instruction and guidelines which were effective for all new and pending cases on July 1, 2004. In addition to incorporating most of the current Administrative Orders into the amended rules, the revisions implemented a new requirement for chapter 13 debtors and attorneys to execute a new local form rights and responsibility's agreement, adopted new "Guidelines for Motions Seeking Authority to Use Cash Collateral and Motions Seeking Approval of Post Petition Financing," and established a new procedure and local form to be used in larger chapter 11 cases in which the court approves monthly payment of interim fee applications of chapter 11 professionals. The "Guidelines for Compensation for Professional Services or Reimbursement of Expenses by Attorneys for Chapter 13 Debtors Pursuant to Local Rule 2016-1(B)(2)(a)" were amended to, among other things, increase the amount of expenses and provide for new expenses allowed without application and to set forth in detail the minimum level of services that must be provided for the base fee. In conjunction with the amended rules, internal forms were also revised.

Subsequent to the adoption of the amended rules, the court entered five additional administrative orders which addressed North Dade Chapter 13 Cases, court closings due to hurricanes and adoption of a new local form to accompany emergency motions, chapter 11 expedited motions and late filed papers.

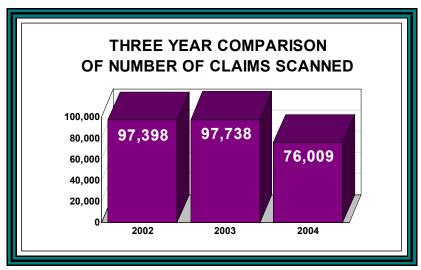
III COURT OPERATIONS

Case Administration and Claims

Docketing activity reports reflected a total of 560,949 BANCAP entries (∇ 20.4%). The workload was spread over our three divisional offices as follows: Dade: 269,638 (∇ 8.9%); Broward:201,949 (∇ 18.3%); and West Palm Beach: 101,081 (∇ 11.6%). Automated entries totaled 53,650 (∇ 10.5%), accounting for 8.7% of total entries made during the year. Bankruptcy case closings for the year totaled 29,962 (∇ 4.5%).



Our operations clerks processed a total of 76,009 claims, consisting of 202,752 imaged pages.



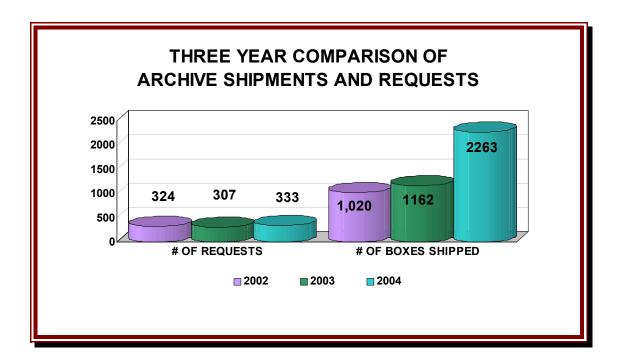
Bankruptcy Noticing Center (BNC)

The BNC processed and mailed 1,839,645 paper notices (∇ 11.6%) and generated 327,022 (\triangle 6.3%) electronic notices for a total of 2,166,667 notices (∇ 9.3%).

By the end of 2004, 72 Electronic Data Interchange (EDI) Trading Partners, 35 Fax and 867 Electronic Bankruptcy Noticing (EBN) recipients were registered with the court.

Records

Records staff prepared and shipped 2,263 boxes (▲94.75%) of closed cases to the Federal Records Center and processed over 300 requests for archived files throughout the district.



Judicial Conference Fee Increases

The Judicial Conference at its September 21, 2004 session, amended the language of Section I of the Electronic Public Access Fee Scheduled to increase the PACER Internet access fee from seven cents per page to eight cents per page. The fee increase became effective January 1, 2005.

Summary of 2004 Administrative Orders

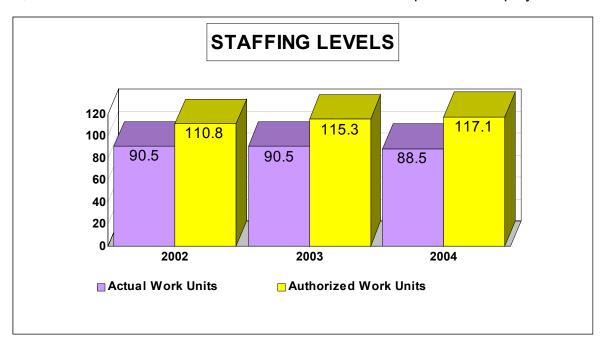
As a result of the July amendments to local rules, many of the 2004 administrative orders were replaced or rescinded. The following 2004 administrative orders remained in effect at the end of the year:

- AO 04-7: "Order Directing payment to Tax Certificate Holders in Chapter 13 Cases and Directing Tax Collector to Account for All Payments" entered 4/22/04;
- AO 04-8: "Adoption of Amended Local Rules and Clarification of Status of Administrative Orders" entered 6/1/04;
- AO 04-9: "Order Extending Filing Deadlines Due to Court Closings During Hurricanes" entered 10/6/04;
- AO 04-10: "Modification of Procedures for Assigning Divisional Venue of Specific 'North Dade' Chapter 13 Cases to Phase Out Assignment to Judge Hyman, Transfer Existing Cases and Related Proceedings to Judge Ray and Clarification of Status of AO 99-8."
- AO 04-11: "New Local Form to Accompany Emergency Motions, Expedited Motions in Chapter 11 Cases and Late Filed Papers" entered 11/23/04.

IV HUMAN RESOURCES

Staffing Levels

The staffing allocation for 2004 was 117.1, an increase of 1.8 work units. At the end of 2004, the clerk's office was staffed with 88 full-time and one part-time employees.



Staff Changes

In April, the administrative section of the court was reorganized to enhance its effectiveness in delivering administrative services. With the reorganization all automation property management and procurement tasks were transferred to the property and procurement office. Denise Eyerman assumed the role of property and procurement officer vacated by the retiring Naomi Knight. Carl Roper was also transferred from IT Services to the property and procurement office. In addition to his property and procurement tasks, Carl assumed responsibility for the court's telecommunications systems.

In June, Leonard Jeremiah transferred from the Fort Lauderdale division, where he was a case administrator, to join the administrative section of the court as a financial specialist. Prior to his employment with the court, Leonard worked for numerous banks and brings years of banking accounting experience to the financial office. In addition to his experience, he holds a bachelors degree in accounting.

In July, Alexis Salazar's position was reclassified to that of IT Support Specialist, in recognition of the additional duties and responsibilities he assumed, due to the transfer of Carl Roper to the property and procurement section.

Recruitment

There was minimal recruitment in 2004 in an effort to continue to maintain our headcount below authorized work units.

In February, Lisa Lee joined our court family as an operations clerk in Ft. Lauderdale filling the position left vacant as a result of the transfer of Laird Temple to the West Palm Beach division. Lisa transferred with over seven years of experience with the Bankruptcy Court, Southern District of New York.

In July, Melva Weldon also joined our Ft. Lauderdale court family as an operations clerk filling a position left vacant due to the transfer of Leonard Jeremiah to the Miami office. Melva transferred with over five years with the Bankruptcy Court in New Jersey.

Military Leave

We were thankful to have Gil Bryan return home safely from active duty on May 12, 2004. Gil reported for active duty in the military's Iraqi Freedom effort on February 10, 2003. He was able to visit his family for a very brief leave period in December 2003. Gil made it a point to stop in to visit his colleagues in the West Palm Beach division. He left again with all our prayers for his safe return. We are proud of his service to our country and are very glad to have him back!

Retirement



Patricia (Pat) Blosser retired from the court on February 27, 2004. Pat worked with the Bankruptcy Court as an operations clerk for 14 years.



Naomi Knight retired from the court on April 2, 2004. Naomi left after 29 years of government service, of which 14 years were spent as the property and procurement administrator for the Bankruptcy Court.

V CM/ECF PREPARATION

As the year progressed, the court experienced a transition in the readiness state of CM/ECF from the Preliminary Phase to the Implementation Phase. During this phase, the court accomplished the necessary tasks of ensuring a successful implementation of the CM/ECF system, including addressing issues relating to processes, personnel, technology, and awareness. The project team developed and created numerous resource materials which were posted on our CM/ECF webpage: (e.g., CM/ECF brochure "Sailing into CM/ECF", Readiness Skills Survey for E-Filers, Software, Service and Hardware Requirements, Bankruptcy Petition Preparers Software Vendor List, Web Based Tutorials, and a CM/ECF External User's Guide.) A special thanks to the project team for all of their hard work, committed effort and endless support in an effort to facilitate a successful conversion and transition.

CM/ECF Project Team Visits FL Middle Bankruptcy Court

Members of the CM/ECF project team traveled to Tampa in April and spent two days observing CM/ECF in a live operational environment. This visit included a detailed and in-depth overview on how CM/ECF affected each and every aspect of the clerk's office, including judges' chambers. As a result, the team was able to incorporate learned processes, procedures and techniques into our CM/ECF implementation strategy. The team's visit to Tampa also spawned the creation of E-Docs, a highly customized program for use by the judges' to view the days hearings calendar along with related links to corresponding documents (e.g., responses, objections etc...) while on the bench.

CM/ECF Implementation Team Site Visit

The AO CM/ECF implementation team visited our court the week of May 17. AO team members included Karl Gerdes, Nick Gomez, Ray DiBagio and Regina Brown from our mentor bankruptcy court in South Carolina. The purpose of the visit was to expose the court and chambers staff to the CM/ECF application, clarify resources available to the court, review the status of the Implementation Phase Project Plan, discuss the need for an administrative order/amendments to local rules, meet with local committees, discuss version functionality and perform a dictionary overview. This visit encompassed an ambitious agenda which included the following sessions: 1) Chambers Process Review (for judicial assistants and courtroom deputies); 2) Technology Issues Review (IT staff); 3) Dictionary Review (project manager and dictionary team); 4) Chambers Visits; 5) Management Overview (Chief Judge Mark, Karen Eddy, Kathy Gould-Feldman, project team members/court managers and supervisors); 6) Review of Training & Communications (project team members/training team); 7) U.S. Trustee Issues (project team members and Regina Thomas, U.S. Trustee's Office); 8) Judges General Briefing & Orientation (project team and all judges); 9) Legal Issues and Local Rules Discussion (Judge Hyman and project team members); 10) Workflow (project team members); 11) Exit Briefing and Project Plan Review (project team members).

Chapter 13 Self-Calendaring Procedure

Joe Falzone, working in concert with IT staff and the dictionary team, developed a program which will allow chapter 13 attorneys and chapter 13 trustees the ability to self-calendar all non-emergency matters on the assigned judges' regular motion/confirmation hearing calendar. The project team worked with the chapter 13 trustees and Judge Hyman to develop guidelines for using the program, which will be rolled out when we go live with CM/ECF next year.

E-Orders

In concert with our CM/ECF implementation strategy, the project team recommended and the judges' approved the adoption of E-Orders. E-Orders is a web based application developed by the U.S. Bankruptcy Court for the Western District of Texas for electronically submitting, routing, reviewing, disposing, and docketing PDF-formatted proposed orders directly into CM/ECF. E-Orders also has the ability to upload, route, and sign orders in batches, a tool particularly useful for our chapter 13 trustees. In addition, e-filers can check the status of an uploaded proposed order.

Annual Bankruptcy Skills Workshop

On June 3 & 4, 2004, the University of Miami School of Law Center for Continuing Legal Education and the Bankruptcy Bar Association presented their Fourteenth Annual Bankruptcy Skills Workshop. The clerk's office portion of the program included a power point presentation "Extreme Makeover - Implementing CM/ECF" produced by our talented and creative Legal Management Advisor, Debbie Lewis, edited by our CM/ECF project team leaders and jointly presented by our Project Manager, Joe Falzone, and our back-up Project Manager and IT Director, Erwin Ruiz. The clerk's office also provided an updated Guide for Understanding Local Bankruptcy Court Practice and Procedures and the 2004 edition of the Local Bankruptcy Times which summarized the 2004 amendments to the Local Rules, Instructions, Guidelines and Forms.

Trustee/Attorney Training Initiatives

One of the first tasks of the CM/ECF project team was to identify the court's primary stakeholders and inform them about the new system. To that end, attorney and trustee advisory committees were formed and the court's project team members worked with these committees to develop our processes and administrative procedures. The following orientation programs were conducted by the project team:

August 31 - The Assistant U.S. Trustee, selected members of her staff and panel trustee advisory committee members met with the project team for a CM/ECF orientation which included a live demo of the system with a focus on trustee/UST related events and a review of proposed process changes, hardware/software requirements, e-mail management and training requirements and critical decisions necessary for the court to impose in order to implement the program in this district.

September 14 - The attorney advisory committee members met with project team members and were given a similar orientation geared to external attorney e-filers.

September 21- (Miami) - The project team with assistance from Ms. Regina Brown, AO Implementation Team Member & Operations Manger at the USBC in South Carolina, presented a CM/ECF orientation and demo of the CM/ECF system for all chapter 7 trustees, chapter 13 trustees and U.S. Trustee's staff.

September 22 - (Miami) - In concert with the Bankruptcy Bar Association, the project team presented a Brown Bag Lunch program for attorneys "Introduction to CM/ECF" which addressed local implementation requirements and a live demo of the system, followed by a question and answer period. Ms. Brown was also present to assist the project team members with a question and answer session. This program qualified for CLE accreditation from The Florida Bar.

October 22 - (Miami) - Due to the overwhelming response to the Miami Brown Bag Lunch program in Miami, a second program was presented in Ft. Lauderdale to a "sold out" audience.

VI IT SERVICES

2004 saw the IT Services Department focusing its efforts on preparing the court for the launch of CM/ECF. While the IT Services staff engaged in this massive project as their main priority, they also worked to improve other areas of the court's information technology infrastructure, such as: installing the latest version of the Judiciary's Lotus Notes e-mail software; assisting in the completion of the Administrative Office's financial audit of our court; upgrading the court's Microsoft Windows network software; adding new, faster network server hardware; activating improved data transmission services; and implementing enhanced network security software.

A. SYSTEM ENHANCEMENTS

In mid-January, Tony Diaz and his network team, working in conjunction with their counterparts at the district court, completed the upgrade of our Lotus Notes e-mail system to the latest version, Lotus Notes 6. This effort involved installing and setting up the new e-mail software on every pc in the court, and was followed by training classes delivered by Lara Loucks to familiarize court staff with its new features. Lotus Notes 6 brought several desirable improvements, such as allowing immediate e-mail deletion, customized mail views, and the ability to set colors to identify senders. It also brought improved calendaring and scheduling features.

In February, Eugenio Lara and Tony Diaz coordinated with the Administrative Office to switch our DCN and PACERNet traffic from circuits located at district court to the new, dedicated bankruptcy court connections that had been installed in our Miami data center in late 2003. These dedicated lines mean that much of our critical data communications with the outside world, such as Internet users accessing our WebPACER service, now take place over connections which are exclusively for bankruptcy court use. This also ensures that the heavy data traffic that will pass through our new CM/ECF system will be unimpeded by data generated by the other court units in this district.

In March, the network team activated a new network security mechanism called the IDS (Intrusion Detection System). The IDS software is configured to monitor all incoming and outgoing traffic, to detect evidence of any attempts by outsiders to penetrate the court's computer security safeguards and gain unauthorized access to our network. This system monitors all DCN, PACERNet, and Internet traffic.

At the beginning of April, the network team activated our new remote access server (RAS), and linked this system to 5 separate phone lines which were earmarked for this use. This improved RAS system brought modest improvements in dial-in connection performance, and it allowed more simultaneous connections to the court's network by judges and clerk's office staff, using laptop/desktop pc's and dial-up telephone lines.

Later in April, the network team activated a new network device in the Miami data center, a Cisco 3550-12T switch. The Cisco 3550-12T is a high performance Gigabit switch that allows the court's network servers to replicate the Active Directory schema and DNS

databases at Gigabit-level speed, and brought the following additional benefits: the servers are able to synchronize more efficiently, backups and copies across the network complete at a much faster rate, and this has also improved the speed of server access for our desktop pc users.

In late June, the network team activated our newest web server, initially running the Windows Server 2000 software (later upgraded to Windows Server 2003). This upgrade is intended to support greater browsing activity on the court's public web site (www.flsb.uscourts.gov), as more users will be accessing it to obtain CM/ECF information, and in the near future to register electronically for CM/ECF training classes.

At the end of September, the network team completed their upgrade of the court's network to the Windows Server 2003 software. Here is a list of the advantages that Windows Server 2003 has over our older, Windows Server 2000 software: supports systems with up to 4 Gigabytes of RAM and up to 4-way symmetric multiprocessing; features .NET Framework programming model that enables developers to build Web-based applications; Internet Information Services (IIS) 6.0 automatically detects memory leaks and access violations using the request-processing architecture; permits secure network connection using the Internet Connection Firewall (ICF); Automated System Recovery (ASR) enables a one-step restore of operating system, system state, and hardware configuration; command line interface-scripting allows system administrators to efficiently view, configure, and manage system services; Volume Copy Shadow Service provides backups of networked shares; Network Load Balancing balances incoming Internet Protocol (IP) traffic across nodes in a Network Load Balancing cluster; Windows Media Services for distributing streaming audio and video over corporate Intranets and the Internet.

In December, IT Services provided court staff with training classes and direct assistance in archiving their old Lotus Notes e-mail messages, per district court's request. This process was intended to reduce the storage burden being placed on this District's Lotus Notes e-mail servers, which are now over three years old, and are overdue for replacement by the AO.

IT Services was deeply involved throughout the year in numerous tasks relating to the implementation of CM/ECF in our court; below are some highlights of this activity:

- ♦ Throughout the year, Lara Loucks and Pamela Knox-Shuler worked closely with managers and other members of the CM/ECF training team to begin preparing documentation and training materials for the upcoming CM/ECF instructor-led classes.
- ♦ In early April, Eugenio Lara completed the upgrade of CM/ECF to the v2.4 release. This upgrade enabled the court to offer a fully-functional judge-trustee assignment system within CM/ECF, and shortly thereafter this led to an agreement to use the trustee / § 341 Meeting component of this assignment module by the Assistant U.S. Trustee.

- ♦ In mid-April, Erwin Ruiz and Eugenio Lara along with other CM/ECF project team members visited Tampa to obtain feedback on the Middle District of Florida Bankruptcy Court's experiences with CM/ECF.
- ♦ In May, IT Services personnel prepared the equipment used during the AO Implementation Team's CM/ECF Site Visit, held here during May 19-21. Highlights of this visit included our demonstration of the E-Orders order processing module which was developed by the Western District of Texas Bankruptcy Court.
- On June 3, IT Services helped to deliver an interactive demonstration of this court's CM/ECF system for attorneys and trustees at the annual University of Miami Bankruptcy Skills Workshop.
- By the end of June, the network team had deployed all of the existing Fujitsu fi-4120C scanners on clerk's office pc's, as part of the plan to scan and image all incoming case documents once the court switches over to CM/ECF.
- ♦ In early July, Mireille Delisfort completed her conversion of all existing BANCAP electronic notice forms (GENFORMS) into the CM/ECF-compatible, HTML format.
- In late July, IT Services posted a new, CM/ECF awareness web page on our public web site, containing a general information brochure, readiness survey document, and other useful links. This achievement was a cooperative effort of managers, CM/ECF project team members, and web design contributions from Lara Loucks and Budget Analyst Pat Gallagher.
- In early August, Eugenio Lara activated the latest version of CM/ECF, v2.5, for testing. This release corrected six EMR's (Emergency Modification Requests), and it introduced a new Internet credit card payment module, which was mandatory for live CM/ECF courts to activate by October 1, 2004.
- ♦ In September, the network team delivered a PC to the Financial Section containing the Windows-based cash register software developed by the Southern District of California Bankruptcy Court, for testing by financial personnel. The network team later deployed additional cash register drawers and printers to the Miami and Fort Lauderdale Intake Sections, in preparation for going live with this cash register software, in concert with the activation of CM/ECF.
- ♦ In September, IT Services staff assisted in setting up and delivering equipment to provide CM/CF demonstrations in Miami to the trustees and members of the Bar on September 21 and 22. IT Services again assisted in a CM/ECF demonstration for attorney filers held in Fort Lauderdale on

October 22.

- ◆ During the week of October 12-25, Eugenio Lara and Mireille Delisfort completed our first test conversion of BANCAP data into CM/ECF, an important milestone along the path toward our readiness to go live on CM/ECF.
- ◆ From September through November, Frank Cozza assisted Erwin Ruiz to install, set up, and test the latest ESP calendaring software (release 5.2.3), in preparation for our migration to this CM/ECF- compatible calendar system.
- ♦ In mid-December, vendors installed a new tape backup device which is attached to the court's primary CM/ECF server. This new hardware vastly improved the reliability of the nightly backups of CM/ECF data to magnetic tape, providing an important safeguard to ensure that no critical case information or document images are lost, should a severe hardware failure strike the CM/ECF server.

B. PC OFFICE AUTOMATION

In late March, IT Services was able to activate the streaming video service known as Beyond TV.

Between September 2 and October 4, IT Services staff secured computer equipment to protect it from the effects of the many hurricanes that swept through the state of Florida that month. Afterwards, Tony Diaz and Frank Cozza restored all deactivated computer systems to normal operations, including drying out equipment in the West Palm Beach courthouse that had been exposed to excess humidity, after Hurricanes Frances and Jeanne struck directly at the Palm Beach area.

In late November, the network team facilitated the relocation of all Palm Beach division staff from the Paul Rogers Building to the Broward courthouse, as a result of the announced closure of the Paul Rogers Building on November 19. The network team spent several days setting up pc's, printers, and other equipment in various unused office space, followed by making sure that all computer programs and files that would be needed by the displaced WPB staff were made accessible, and that the Fort Lauderdale network could accommodate the additional data traffic generated by larger staff there without causing service interruptions.

During the year, IT Services staff worked with Erwin Ruiz and other managers to identify the products and services that were needed to improve or repair the court's information systems. Then, with the assistance of Property & Procurement Section personnel, IT Services prepared the necessary requests for expenditure and approval to initiate the acquisition of these products and services. For all of calendar year 2004, this activity resulted in 49 requests for IT-related products/services, many of which were intended to

support the CM/ECF implementation, and added up to a total expenditure of over \$173,00.00.

Throughout 2004, IT Services processed an increasing number of requests by court staff to connect to the court's network using Virtual Private Network (VPN) technology, in which individuals with high-speed, broadband Internet access in their homes can connect directly to the court's systems, using client software which IT Services staff had installed on their pc's. By the end of the year, thirteen members of the court, including judges, law clerks, managers, and deputy clerks, had been authorized to connect to the VPN.

VII COURT ADMINISTRATIVE SERVICES

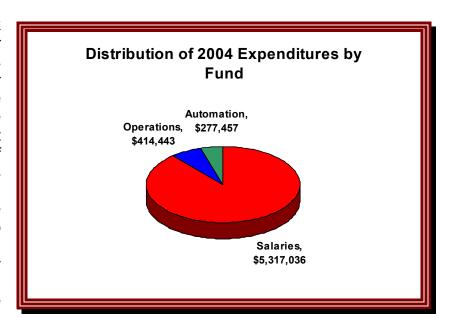
In February 2004 the court was audited by the Administrative Office and Gunther Anderson. Over a two week period the auditors scrutinized the financial, budget, property and procurement sections of the court and reviewed the internal controls manual, procedural documents, and reference manuals. The financial ledgers, statements and documents were also reviewed to ensure accuracy and consistency with the Guide to Judiciary Policy and Procedures. In the end, the Court faired well because of sound internal control policies and the hard work and dedication of staff.

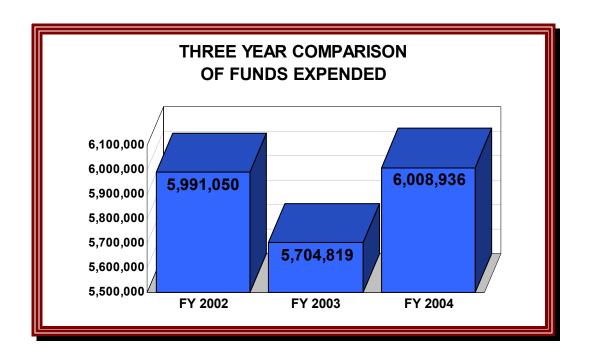
During the month of May, the property and procurement office along with the director of administrative services and clerk of court completed a procurement seminar in Charlotte North Carolina. This work shop proved to be an asset in reviewing and clarifying judiciary procurement, property management, and travel regulations. Many other courses were also offered in contract and purchase card management. Court staff were able to interact directly with AO management personnel and develop a clear understanding of whom to contact when in need of support in the various areas of property and procurement management.

September 2004 brought the completion of the administrative sections first year on the FAS₄T accounting system. October brought the initialization of a new fiscal year in the FAS₄T accounting system.

DECENTRALIZED BUDGET

In spite of the bleak budget outlook for FY 2003, the court was able to fund training for CM/ECF, replace obsolete purchase equipment, software and equipment for the implementation of CM/ECF, and various tenant alteration projects. The funding for these projects were attributed to personnel savings, which were attained by continuing to maintain staffing levels below the AO's authorized level.

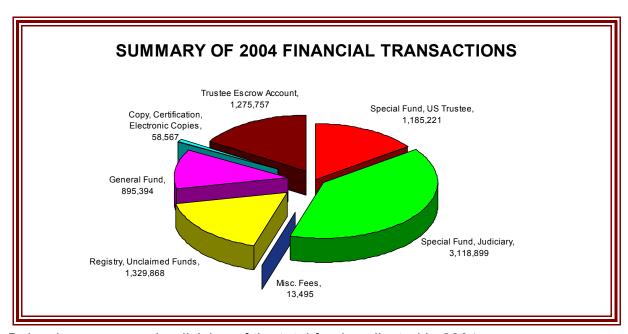




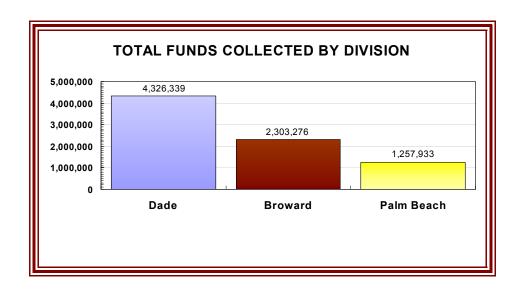
FINANCIAL

Financial Transactions

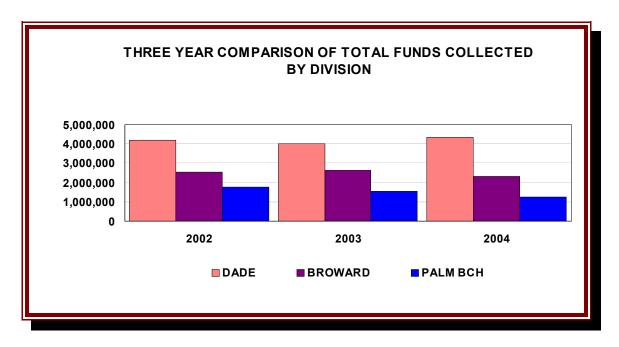
All courts maintain accounting systems that provide for the proper classification of, and accounting for, all financial transactions that flow through the court. All financial transactions are classified by fund accounts to which they relate. These fund accounts of the United States Treasury are classified within fund groups by certain programs and activities. These are used to account for the receipts and expenditures of the Judiciary. The total amount of funds collected in the district was \$7,877,201.



Below is a summary by division of the total funds collected in 2004.

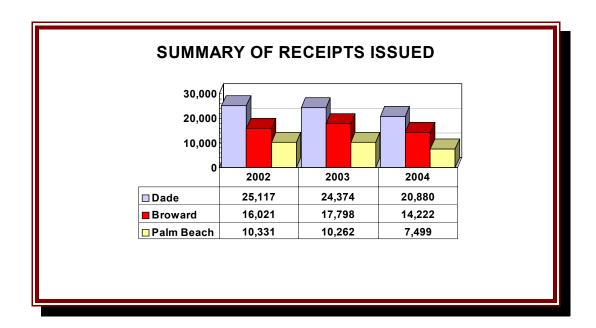


Below is a three-year comparison by division of the total funds collected.



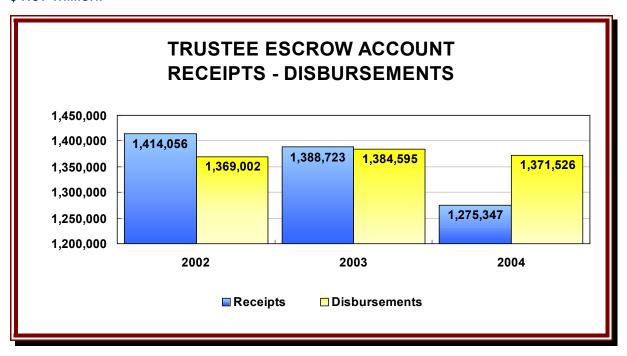
Receipts

Below is a summary by division of the number of receipts issued in 2004.



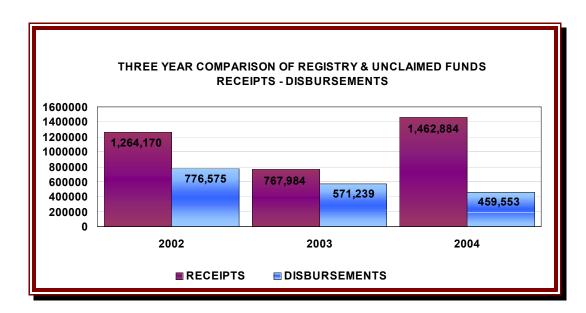
Trustee Voucher Payments

In 2004, trustee escrow fund disbursements of chapter 7 panel trustee fees exceeded \$1.37 million.



Registry and Unclaimed Funds

In 2004, registry and unclaimed funds deposits totaling \$1,462,884 reflected a 90.5% increase from the previous year's deposits. The financial section was able to distribute 31.4% of the funds collected in 2004.



VIII SPACE AND FACILITIES

A. MIAMI

During the 2004 fiscal year, cyclical maintenance projects for the 14th and 15th floors were funded and the scope of work were provided to GSA. The projects included painting of the administrative services offices, training room, records room, and operations manager office. In addition carpet replacement in Judge Cristol's courtroom, 14th floor clerk's office space and the 14th floor corridor were also requested. These projects are expected to be completed early in 2005.

B. FORT LAUDERDALE

Due to budgetary constraints and lack of funding, the construction of a new chamber and courtroom for Judge Hyman that was due to begin in late 2002 has been delayed for the ninth consecutive year.

C. WEST PALM BEACH

The 2004 hurricane season wreaked havoc on the Palm Beach area which was hit by two storms, Frances and Jeanne, and brushed by a third storm, Ivan, within one month. The West Palm Beach court was closed for 11 $\frac{1}{2}$ days during September. The extended closures were due to building damage to the building exterior and interior damage from water intrusion.

In mid-November, the courthouse was once again closed at the direction of Chief District Judge Zloch as a precaution in response to environmental concerns that have resulted from the damage caused by hurricanes Frances and Jeanne. The Administrative Office approved funding for environmental testing and evaluation. The test results indicated that mold was present in the building and was causing a health hazzard. The decision was made to close the building until repairs were complete. It was anticipated that the building will be closed for repairs for up to six months.

The building closure meant that alternative housing was needed for all West Palm Beach court personnel. Judges and court staff were temporarily relocated to the Fort Lauderdale Federal Building and Courthouse. Judge Friedman shared Judge Hyman's chambers and both judges shared Judge Rays' courtroom. Work space for the West Palm Beach clerk's office staff was set up in the training room. In late December, the District Court spearheaded a request for temporary leased space to house the District and Bankruptcy Courts until repairs to the Paul G. Rodgers Building were completed.

New Space - The search for new leased space was narrowed down to two potential sites. In late December 2003, GSA notified the court that one of the two of the buildings we deemed suitable had withdrawn their interest for the lease. Since only one building remained, GSA was required to seek sole source authority. Sole source approval was

received in February 2004. After more than four months of negotiations with the building management and obtaining the sole source authority, the building management withdrew their offer in March 2004. The withdrawal of the last building required GSA to begin the solicitation process again. Because of the limited number of responses to the first notice, the court expanded the area to be solicited. GSA published a new notice for the expanded area in April 2004. In this subsequent solicitation only one building submitted an offer and after negotiations the lease was awarded in September 2004. Space layout designs were approved in December 2004. The court's tentative move to the new space is expected to occur in late 2005.

IX TRAINING & DEVELOPMENT

Ad Hoc Training Team Development - During the first week of August, to further develop training and presentation skills of our Ad Hoc Training Team, the Clerk invited Lou Gil, a training specialist with the Administrative Office's San Antonio Training and Support Division, to conduct a week-long "Training for Trainers" Workshop which was conducted at the court in Miami. The comprehensive program focused on: 1) developing presentation techniques; 2) keys to providing expert customer service; and 3) an overview of the CM/ECF system. The training team gained confidence and professionalism by preparing presentations, learning to understand and adapt to different learning styles; and learning to engage and encourage classroom participation and respond accordingly. The workshop received high marks from participants and the principles learned will be useful when training staff as well as external e-filers.

Miscellaneous Training for Court Staff - In July, all court staff were required to view an FJTN video entitled "Facing the Challenge of Change" by Ben Bissell. Our training specialists delivered several CM/ECF courses for operations clerks, including "Opening a Bankruptcy Case in CM". Throughout the year staff viewed other FJTN programs including "CM/ECF Getting the Bar on Board", "Court to Court", "CM/ECF - From the Attorney's Perspective" and Internal & External Overview of CM/ECF."

FJTN Programs & Streamline Video

Managers, supervisors and line staff viewed various FJTN programs throughout the year, including Benjamin Zander's "The Art of Possibility", "Confronting Crisis, The Employee Perspective", "Communicating with Diplomacy and Tact", Adobe Acrobat, "Leadership Lessons from Recent U.S. Presidents", "Managing Upset Customers", "One Minute Management Skills for Future Supervisors" and "The Core of Great Leadership."

TRAINING PROVIDED TO SYSTEMS STAFF

Systems staff enhanced their skills by attending the following classes:

- Lara Loucks attended meetings at a local chapter of Toastmasters International, an organization dedicated to teaching and improving members' public speaking skills.
- Eugenio Lara and Erwin Ruiz participated in an on-site review of the Middle District of Florida Bankruptcy Court's operations, strategic planning, and computer systems.
- Eugenio Lara, Erwin Ruiz, Mireille Delisfort, and Lara Loucks participated in the CM/ECF Implementation Support Team Site Visit held in the court's Miami and Ft. Lauderdale offices.
- Alexis Salazar and Frank Cozza attended Course 2274: Managing a Microsoft Windows Server 2003 Environment.
- Alexis Salazar and Frank Cozza attended Course 2275: Maintaining a Microsoft Windows Server 2003 Environment.
- Alexis Salazar and Frank Cozza attended Course 2277: Implementing, Managing, and Maintaining a Microsoft Windows Server 2003 Network Infrastructure.
- Tony Diaz attended the class: 2003 Upgrade 5 Day Training and Certification.
- Lara Loucks attended Annual 11th Circuit Training Coordinators Conference, Savannah, GA - June 30-July 2, 2004. In addition Lara Loucks delivered "CM/ECF Customer Support Class" to employees of US Bankruptcy Court, San Antonio, TX -September 17, 2004.

X COMMUNITY INVOLVEMENT

Throughout the year, court staff participated in various charitable programs. The bankruptcy court is proud to employ such generous and caring people. The generosity of staff is used to invest in solutions that not only change lives, but change our communities by helping children achieve success, making families strong, promoting economic independence, staying healthy and well, caring for our elderly, and responding to emergencies.

A. Hurricane Relief Effort

Staff joined hands with the South Florida Executive Board (FEB) in their efforts to support the hurricane victims this past hurricane season. Specifically, bath/shower items were donated for the shower trailers that were set up for the victims. Additionally, many sent checks totaling \$550 to the FEB for assistance in purchasing much needed items.

B. Food Drive

The South Florida Federal Community in collaboration with local emergency food assistance organizations sponsored a food drive, FED by the FEDs" during the month of September. The purpose was to assist emergency food organizations in Palm Beach, Broward, Miami-Dade, and Monroe eradicate hunger in their communities. Once again our staff stepped up to the plate and donated food items to assist in this effort.

C. Combined Federal Campaign

In 2004, contributions made by the court employees to the CFC totaled \$7,150.

D. Holiday Gift Program

One of our most enjoyable community involvement event is the Holiday Gift Program. It is such a wonderful feeling to know that we are able to put smiles on the faces of those children less fortunate by making their holidays a little bit happier. Thanks to the generosity of our staff, in 2004 we put a smile on the faces of 24 children.

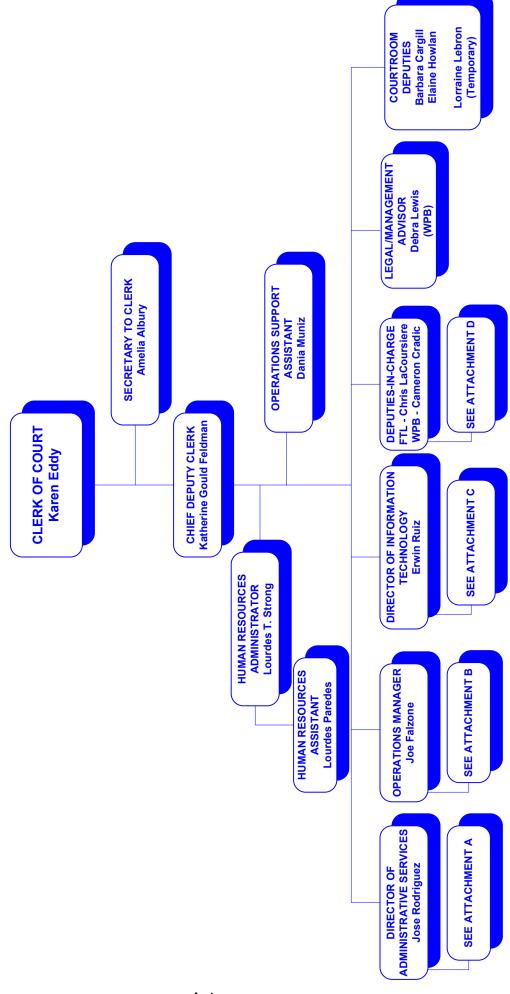
E. Casual for a Cause

The casual dress day is a staff initiative that permits staff to dress casually every other Friday. Staff participating in this program donate a prescribed amount of money for each Friday that they dress casual. The West Palm Beach division donated \$78 to Tsunami Relief efforts.

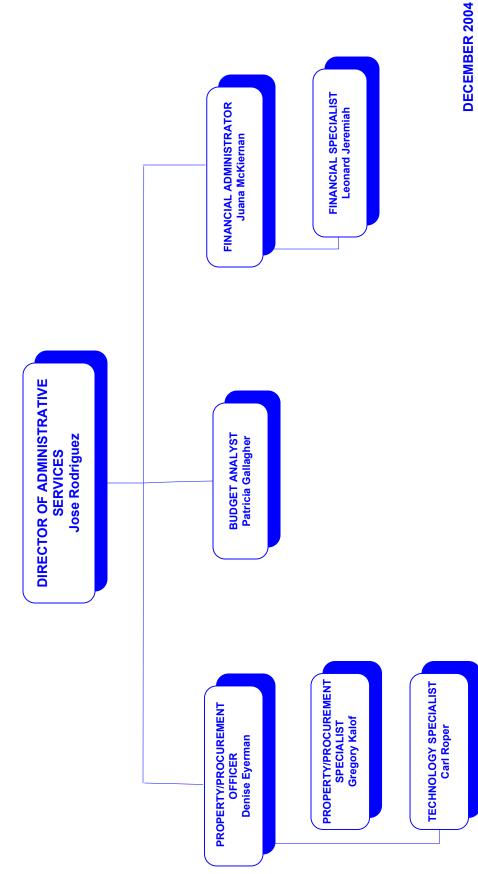
APPENDICES

CLERK'S OFFICE ORGANIZATIONAL CHARTS

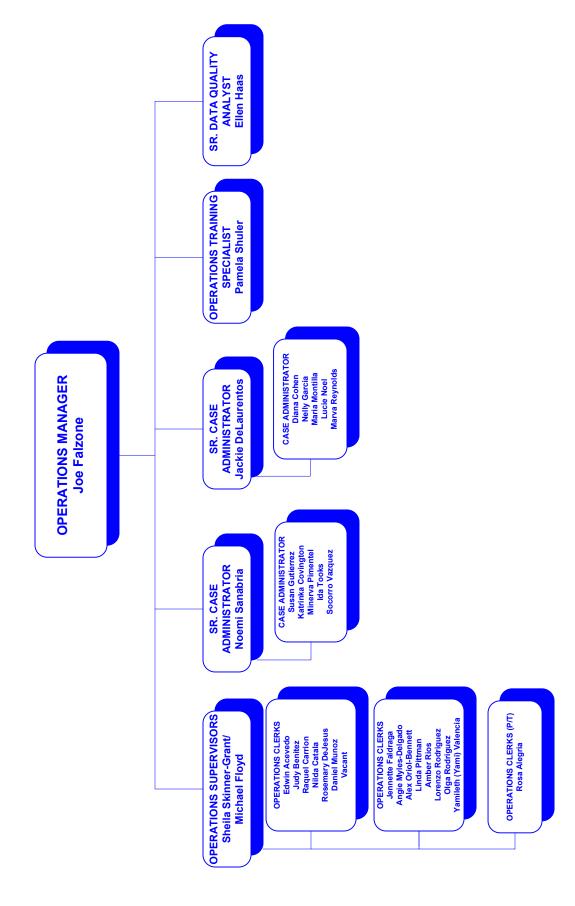
UNITED STATES BANKRUPTCY COURT SOUTHERN DISTRICT OF FLORIDA Management



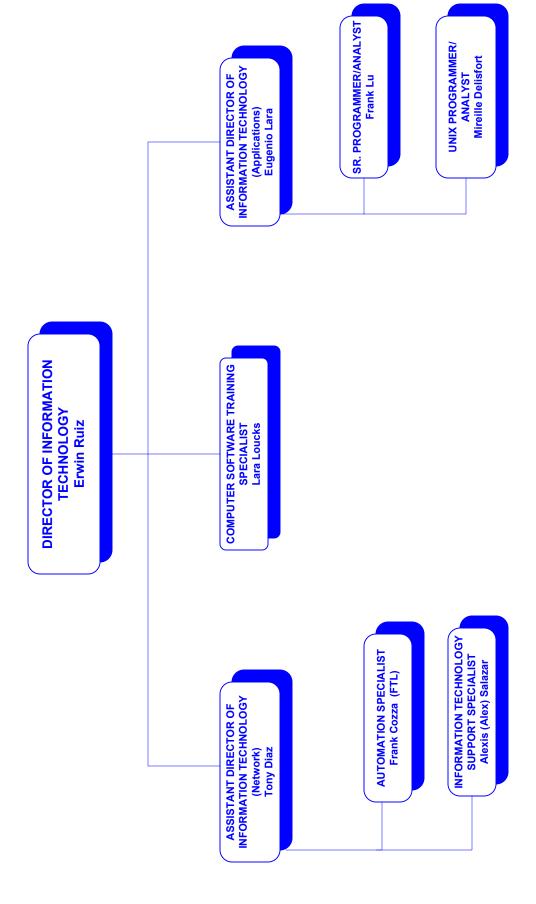
UNITED STATES BANKRUPTCY COURT SOUTHERN DISTRICT OF FLORIDA Administration



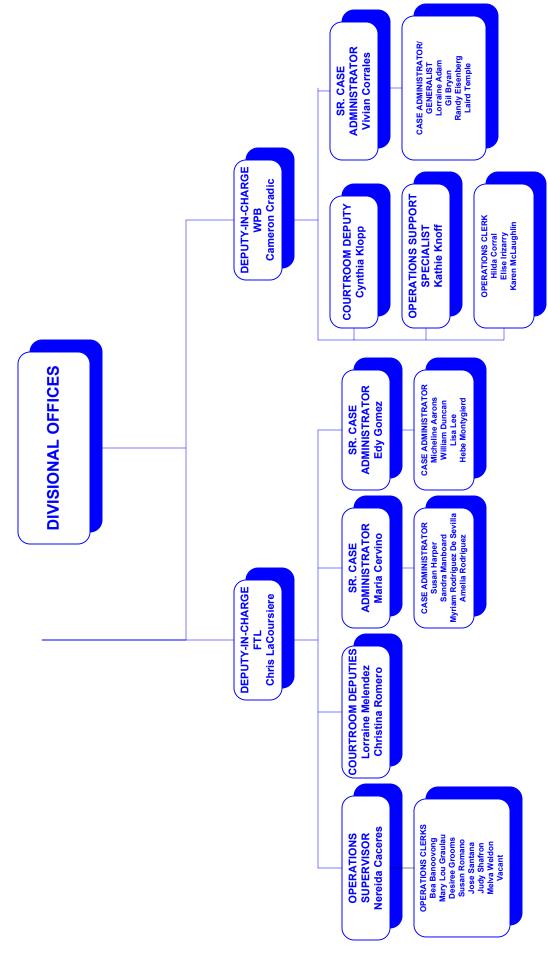
UNITED STATES BANKRUPTCY COURT SOUTHERN DISTRICT OF FLORIDA Operations



UNITED STATES BANKRUPTCY COURT SOUTHERN DISTRICT OF FLORIDA INFORMATION TECHNOLOGY SERVICES



UNITED STATES BANKRUPTCY COURT SOUTHERN DISTRICT OF FLORIDA



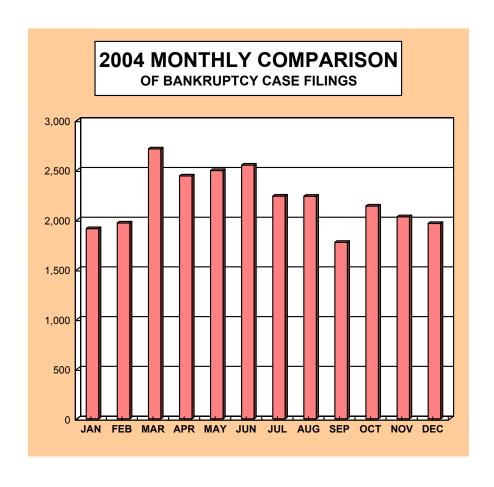
STATISTICAL SUMMARIES

&

GRAPHS

2004 MONTHLY COMPARISON OF BANKRUPTCY CASE FILINGS

MONTH	FILINGS
JAN	1,914
FEB	1,970
MAR	2,714
APR	2,443
MAY	2,497
JUN	2,552
JUL	2,240
AUG	2,238
SEP	1,775
OCT	2,140
NOV	2,032
DEC	1,965
TOTAL	26,480

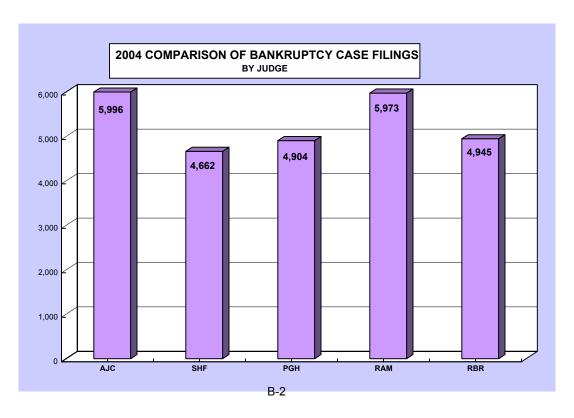


2004 MONTHLY COMPARISON OF BANKRUPTCY CASE FILINGS BY JUDGE

	AJC	SHF	PGH	RAM	RBR	TOTAL
JAN	409	346	387	403	369	1,914
FEB	399	379	399	397	396	1,970
MAR	598	486	512	599	519	2,714
APR	539	428	473	538	465	2,443
MAY	595	424	446	591	441	2,497
JUN	591	433	466	588	474	2,552
JUL	509	421	410	511	389	2,240
AUG	552	367	381	549	389	2,238
SEP	445	246	320	440	324	1,775
OCT	485	398	396	484	377	2,140
NOV	471	353	343	469	396	2,032
DEC	403	381	371	404	406	1,965
TOTALS	5,996	4,662	4,904	5,973	4,945	26,480
% of Total	22.6	17.6	18.5	22.6	18.7	

2004 COMPARISON OF BANKRUPTCY CASE FILINGS BY JUDGE / CHAPTER

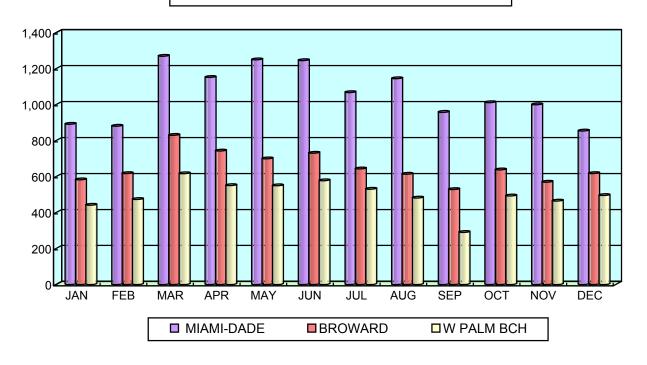
	CH 7	CH 11	CH 12	CH 13	SEC 304	TOTAL
AJC	4,815	38	0	1,142	1	5,996
SHF	3,648	20	0	994	0	4,662
PGH	3,660	48	0	1,196	0	4,904
RAM	4,809	32	0	1,130	2	5,973
RBR	3,628	17	0	1,300	0	4,945
TOTALS	20,560	155	0	5,762	3	26,480



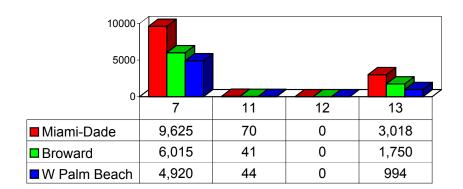
2004 MONTHLY COMPARISON OF BANKRUPTCY CASE FILINGS BY DIVISION

MONTH	MIAMI-DADE	BROWARD	W PALM BCH	TOTAL
	<u>-</u> _		— 	
JAN	891	582	441	1,914
FEB	880	617	473	1,970
MAR	1,269	829	616	2,714
APR	1,151	742	550	2,443
MAY	1,249	699	549	2,497
JUN	1,245	730	577	2,552
JUL	1,067	643	530	2,240
AUG	1,144	613	481	2,238
SEP	957	528	290	1,775
OCT	1,011	637	492	2,140
NOV	999	569	464	2,032
DEC	853	617	495	1,965
TOTALS	12,716	7,806	5,958	26,480
% OF TOTAL	48.0	29.5	22.5	

2004 MONTHLY COMPARISON BY DIVISION OF BANKRUPTCY CASE FILINGS



2004 COMPARISON OF BANKRUPTCY FILINGS By Division / Chapter

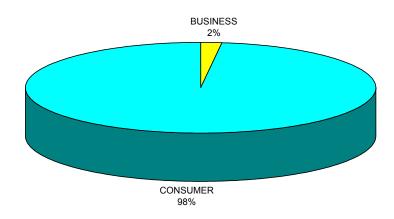


2004 COMPARISON OF BANKRUPTCY CASE FILINGS BY DIVISION / BUSINESS - CONSUMER

		BUSINESS				CONSUMER			
CHAPTER	MIAMI-DADE	BROWARD	W PALM BCH	SUBTOTAL	MIAMI-DADE	BROWARD	W PALM BCH	SUBTOTAL	TOTALS
7	156	97	132	385	9,469	5,918	4,788	20,175	20,560
11	66	37	37	140	4	4	7	15	155
12	0	0	0	0	0	0	0	0	0
13	1	2	20	23	3,017	1,748	974	5,739	5,762
TOTAL *	223	136	189	548	12,490	7,670	5,769	25,929	26,477

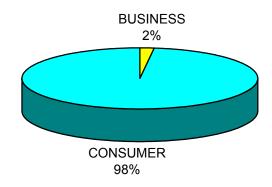
^{*} TOTALS DO NOT INCLUDE SECTION 304 CASES

COMPARISON OF BANKRUPTCY CASE FILINGS BUSINESS / CONSUMER

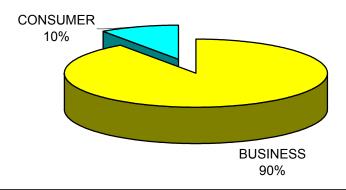


2004 COMPARISON OF BANKRUPTCY CASE FILINGS CHAPTER / BUSINESS - CONSUMER

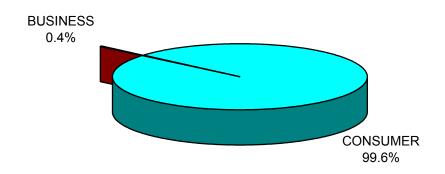
COMPARISON OF CHAPTER 7 BANKRUPTCY CASE FILINGS BUSINESS/COMSUMER



COMPARISON OF CHAPTER 11 BANKRUPTCY CASE FILINGS BUSINESS/COMSUMER



COMPARISON OF CHAPTER 13 BANKRUPTCY CASE FILINGS BUSINESS / CONSUMER



2004 CASE FILING SUMMARY BY CONSUMER/BUSINESS - COUNTY/CHAPTER

CONSUMER									
COUNTY	7	11	12	13	304	TOTAL			
MIAMI-DADE	9,292	4	0	2,996	1	12,293			
MONROE	177	0	0	21	0	198			
Division Sub-Total	9,469	4	0	3,017	1	12,491			
BROWARD	5,918	4	0	1,748	0	7,670			
Division Sub-Total	5,918	4	0	1,748	0	7,670			
HIGHLANDS	183	0	0	44	0	227			
INDIAN RIVER	282	0	0	29	0	311			
MARTIN	301	0	0	36	0	337			
OKEECHOBEE	122	0	0	58	0	180			
PALM BEACH	3,250	6	0	627	0	3,883			
ST LUCIE	650	1	0	180	0	831			
Division Sub-Total	4,788	7	0	974	0	5,769			
SUB-TOTAL	20,175	15	0	5,739	1	25,930			

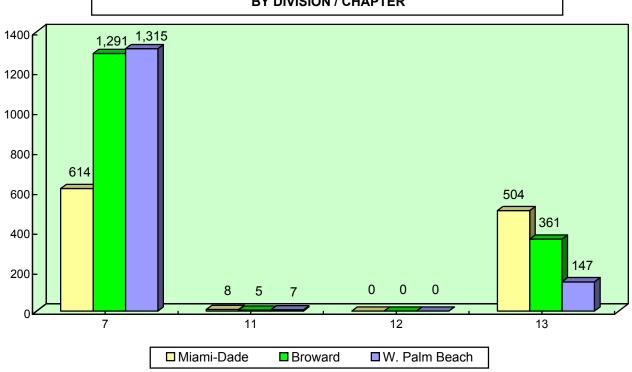
BUSINESS								
COUNTY	7	11	12	13	304	TOTAL		
MIAMI-DADE	152	65	0	1	2	220		
MONROE	4	1	0	0	0	5		
Division Sub-Total	156	66	0	1	2	225		
BROWARD	97	37	0	2	0	136		
Division Sub-Total	97	37	0	2	0	136		
HIGHLANDS	3	1	0	0	0	4		
INDIAN RIVER	7	0	0	4	0	11		
MARTIN	5	0	0	1	0	6		
OKEECHOBEE	2	0	0	3	0	5		
PALM BEACH	101	35	0	9	0	145		
ST LUCIE	14	1	0	3	0	18		
Division Sub-Total	132	37	0	20	0	189		
					_			
SUB-TOTAL	385	140	0	23	2	550		

	CASE	FILING	SUMMARY	BY COL	JNTY	
COUNTY	7	11	12	13	304	TOTAL
MIAMI-DADE	9,444	69	0	2,997	3	12,513
MONROE	181	1	0	21	0	203
Division Sub-Total	9,625	70	0	3,018	3	12,716
BROWARD	6,015	41	0	1,750	0	7,806
Division Sub-Total	6,015	41	0	1,750	0	7,806
HIGHLANDS	186	1	0	44	0	231
INDIAN RIVER	289	0	0	33	0	322
MARTIN	306	0	0	37	0	343
OKEECHOBEE	124	0	0	61	0	185
PALM BEACH	3,351	41	0	636	0	4,028
ST LUCIE	664	2	0	183	0	849
Division Sub-Total	4,920	44	0	994	0	5,958
GRAND TOTAL	20,560	155	0	5,762	3	26,480

2004 COMPARISON OF PRO SE BANKRUPTCY CASE FILINGS BY DIVISION / CHAPTER

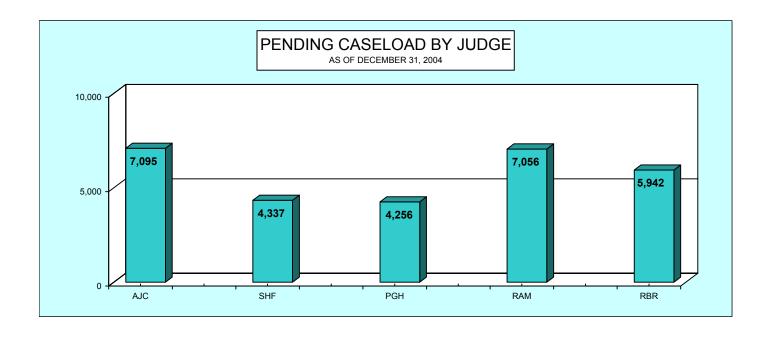
Chapter	7	11	12	13	Totals
Miami-Dade	417	4	0	495	916
Broward	1,147	2	0	283	1,432
W. Palm Beach	1,038	1	0	119	1,158
Total	2,602	7	0	897	3,506

2004 COMPARISON OF PRO SE BANKRUPTCY CASE FILINGS BY DIVISION / CHAPTER



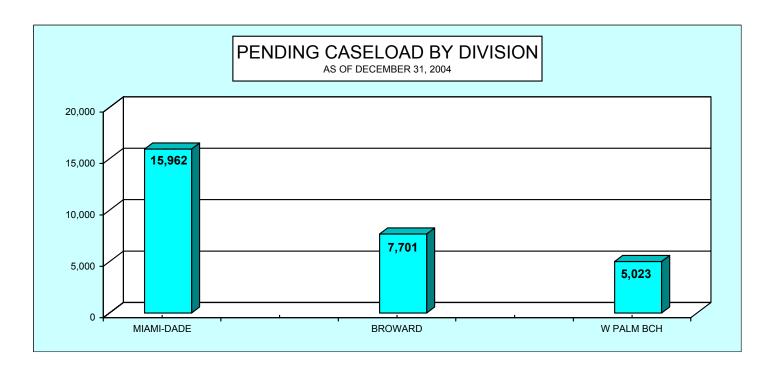
PENDING CASELOAD BY JUDGE/CHAPTER PERIOD ENDING 12/31/04

		CHAPTER	S	C	CASES		% OF
JUDGES	7	11	12	13	304	TOTAL	PENDING
AJC	2,252	76	1	4,763	3	7,095	24.7
SHF	1,840	24	0	2,468	5	4,337	15.1
PGH	1,779	146	0	2,330	1	4,256	14.8
RAM	2,160	86	0	4,807	3	7,056	25.0
RBR	1,682	70	0	4,190	0	5,942	20.7
TOTAL PENDING	9,713	402	1	18,558	12	28,686	



PENDING CASELOAD BY JUDGE/DIVISION PERIOD ENDING 12/31/04

JUDGES	MIAMI-DADE	BROWARD	W PALM BCH	TOTAL
AJC	7,092	3	0	7,095
SHF	2	2	4,333	4,337
PGH	25	3,545	686	4,256
RAM	7,053	0	3	7,056
RBR	1,790	4,151	1	5,942
TOTAL PENDING	15,962	7,701	5,023	28,686
% OF PENDING BY DIVISION	55.6	26.8	17.5	

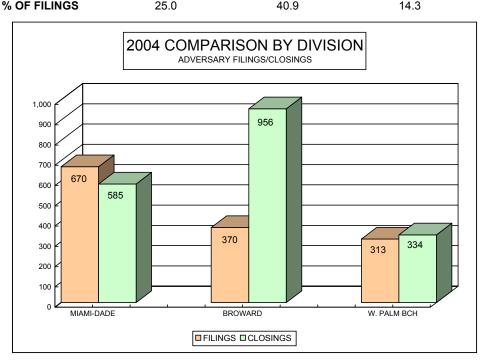


2004 MONTHLY COMPARISON BY DIVISION ADVERSARY FILINGS

	MIAMI-DADE	BROWARD	W. PALM	BCH TOTAL
JAN	36	28	17	81
FEB	37	43	35	115
MAR	89	30	31	150
APR	33	26	13	72
MAY	16	33	23	72
JUN	25	59	41	125
JUL	161	22	23	206
AUG	51	17	36	104
SEP	24	32	22	78
OCT	69	29	31	129
NOV	90	23	13	126
DEC	39	28	28	95
TOTALS:	670	370	313	1,353
0/ OF FILE	IN CC	04.0	40.0	44.0
% OF FILI	INGS	24.2	13.3	11.3

ADVERSARY CLOSINGS

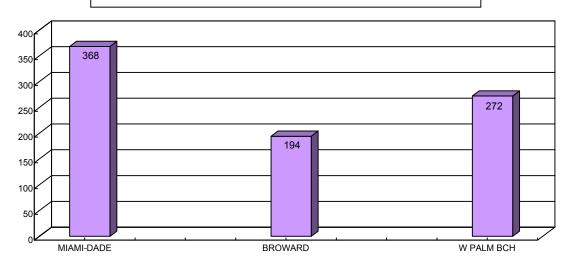
	MIAMI-DADE	BROWARD	W. PALM BCH	I TOTAL
JAN	64	133	59	256
FEB	35	163	38	236
MAR	29	121	24	174
APR	60	77	25	162
MAY	35	130	30	195
JUN	60	70	23	153
JUL	63	42	20	125
AUG	33	45	22	100
SEP	48	25	18	91
OCT	52	91	37	180
NOV	50	27	28	105
DEC	56	32	10	98
TOTALS:	585	956	334	1,875
% OF FILE	INGS	25.0	40 Q	1/1/3



PENDING ADVERSARY CASELOAD BY JUDGE / DIVISION PERIOD ENDING 12/31/04

					% OF
	MIAMI-DADE	BROWARD	W. PALM BCH	TOTAL	PENDING
AJC	134	0	0	134	16.1
SHF	0	0	167	167	20.0
PGH	0	77	104	181	21.7
RAM	234	0	0	234	28.1
RBR	0	117	1	118	14.1
TOTAL PENDING	G 368	194	272	834	

COMPARISON OF PENDING ADVERSARY CASELOAD BY DIVISION



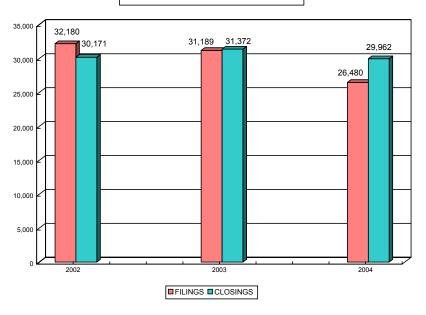
THREE YEAR COMPARISON OF BANKRUPTCY CASE FILINGS/CLOSINGS

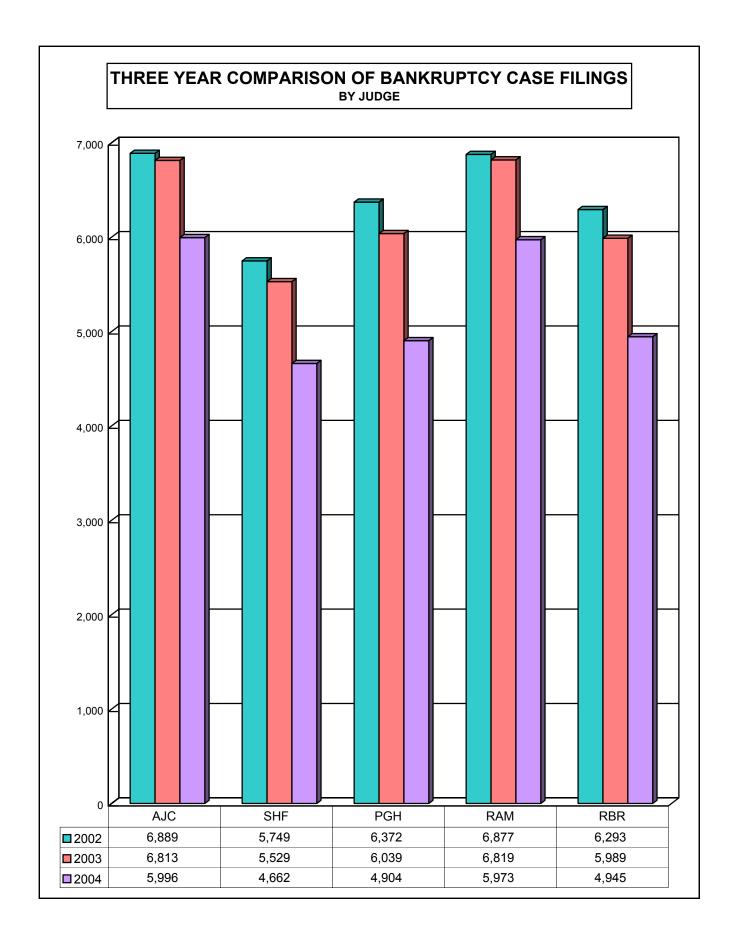
FILINIOS

		FILINGS			
MONTH	2002		2003		2004
JAN	2,356		2,269		1,914
FEB	2,259		2,246		1,970
MAR	2,657		2,683		2,714
APR	2,883		2,978		2,443
MAY	2,940		2,911		2,497
JUN	2,662		2,941		2,552
JUL	2,711		2,922		2,240
AUG	2,922		2,504		2,238
SEP	2,639		2,651		1,775
OCT	3,000		2,915		2,140
NOV	2,566		2,050		2,032
DEC	2,585		2,119		1,965
TOTALS	32,180		31,189		26,480
% OF CHAN	IGE	-3.1		-15.1	

	(CLOSINGS			
MONTH	2002		2003		2004
JAN	2,625		3,209		3,055
FEB	2,415		2,517		2,696
MAR	2,125		2,633		2,291
APR	2,258		2,453		1,896
MAY	2,528		2,125		2,052
JUN	1,954		2,339		2,605
JUL	3,338		2,930		2,824
AUG	2,619		2,460		2,515
SEP	2,263		2,818		2,666
OCT	2,743		2,883		2,601
NOV	2,407		1,965		2,285
DEC	2,896		3,040		2,476
TOTALS	30,171	3	31,372		29,962
% OF CHAN	IGE	4.0		-4.5	

THREE YEAR COMPARISON FILINGS/CLOSINGS

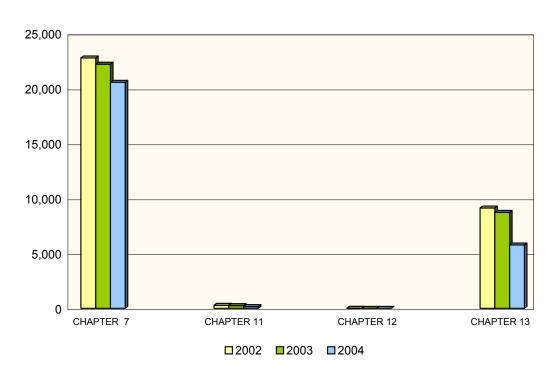




THREE YEAR COMPARISON OF BANKRUPTCY CASE FILINGS BY CHAPTER

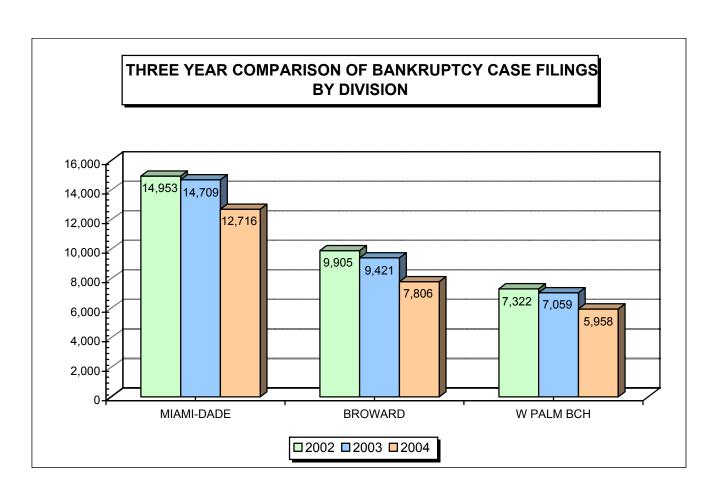
	2002		2003		2004
CH 7	22,777		22,212		20,560
% OF CHANGE		-2.5		-7.4	
CH 11	272		246		155
% OF CHANGE		-9.6		-37.0	
CH 12	1		0		0
% OF CHANGE		0.0		0.0	
CH 13	9,125		8,726		5,762
% OF CHANGE		-4.4		-34.0	

THREE YEAR COMPARISON OF BANKRUPTCY CASE FILINGS BY CHAPTER

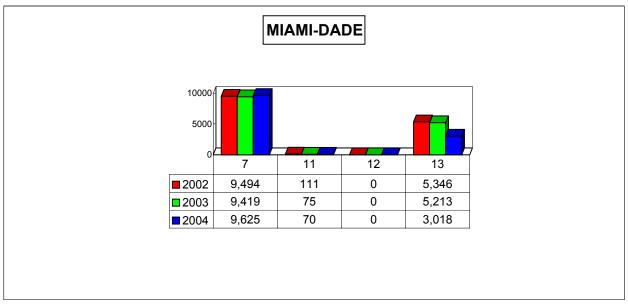


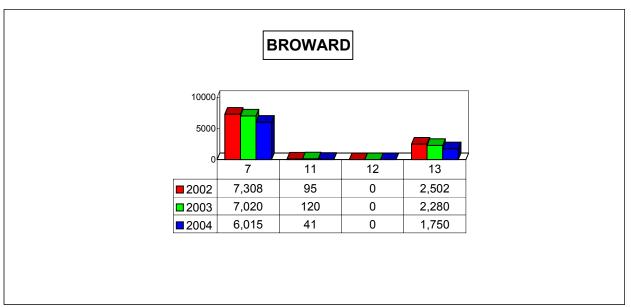
THREE YEAR COMPARISON OF BANKRUPTCY CASE FILINGS BY DIVISION

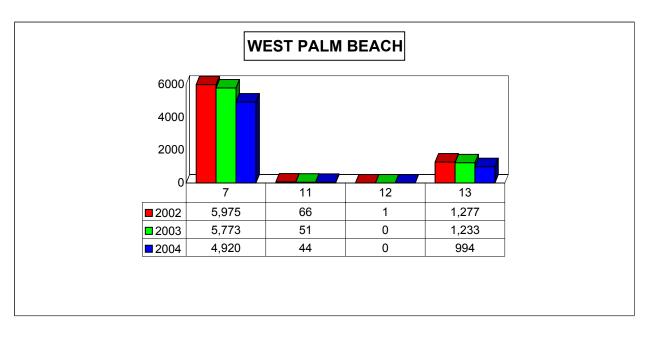
	2002	2003		2004
MIAMI-DADE	14,953	14,709		12,716
% OF CHANGE		-1.6	-13.5	
BROWARD	9,905	9,421		7,806
% OF CHANGE		-4.9	-17.1	
W PALM BCH	7,322	7,059		5,958
% OF CHANGE		-3.6	-15.6	



THREE YEAR COMPARISON OF BANKRUPTCY CASE FILINGS DIVISION / CHAPTER





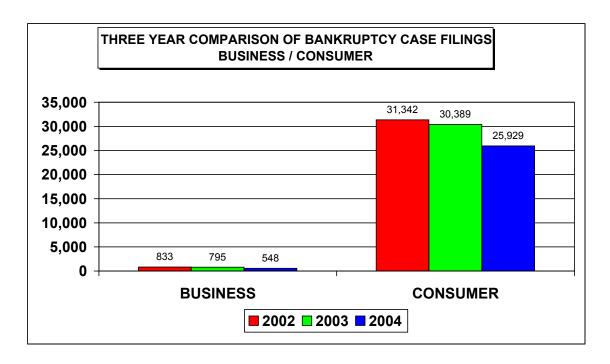


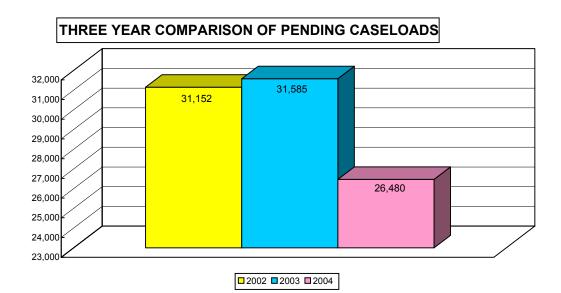
THREE YEAR COMPARISON OF BANKRUPTCY CASE FILINGS BY CHAPTER/ BUSINESS - CONSUMER

		BUSINESS			CONSUMER	
CHAPTER	2002	2003	2004	2002	2003	2004
7	548	531	385	22,229	21,681	20,175
11	248	219	140	24	27	15
12	1	0	0	0	0	0
13	36	45	23	9,089	8,681	5,739
TOTAL	833	795	548	31,342	30,389	25,929

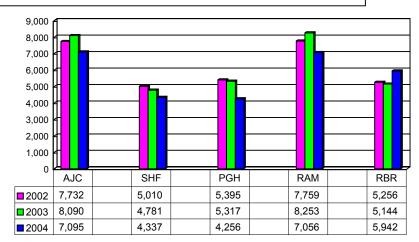
[%] OF CHANGE -4.6 -31.1 -3.0 -14.7

^{*} TOTALS DO NOT INCLUDE SECTION 304 CASES.





THREE YEAR COMPARISON OF PENDING CASELOAD
BY JUDGE



THREE YEAR COMPARISON OF PENDING CASELOAD BY DIVISION 20,000 18,000 16,000 14,000 12,000 10,000 8,000 6,000 4,000 2,000 MIAMI-DADE BROWARD W PALM BCH **2**002 17,306 7,994 5,852 **2**003 18,403 7,655 5,527 15,962 7,701 5,023 **2**004

THREE YEAR COMPARISON OF ADVERSARY FILINGS/CLOSINGS

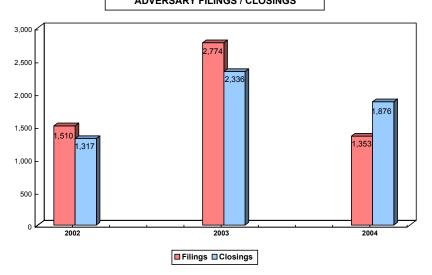
FILINGS

MONTH	2002		2003		2004
JAN	90		187		81
FEB	174		126		115
MAR	128		241		150
APR	91		167		72
MAY	97		221		72
JUN	85		662		125
JUL	137		405		206
AUG	100		193		104
SEP	166		243		78
OCT	138		171		129
NOV	130		76		126
DEC	174		82		95
TOTALS	1,510		2,774		1,353
% OF CHANG	E	83.7		-51.2	

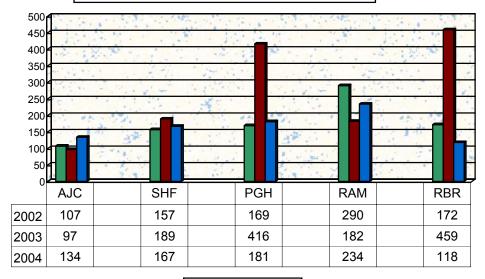
CLOSINGS

	_				
MONTH	2002		2003		2004
JAN	76		117		256
FEB	95		115		236
MAR	136		134		174
APR	88		162		162
MAY	107		194		195
JUN	129		185		153
JUL	133		269		125
AUG	98		283		100
SEP	104		221		91
OCT	123		299		181
NOV	99		133		105
DEC	129		224		98
TOTALS	1,317		2,336		1,876
% OF CHANG	iΕ	77.4		-19.7	

THREE YEAR COMPARISON OF ADVERSARY FILINGS / CLOSINGS



THREE YEAR COMPARISON OF PENDING ADVERSARY CASELOAD



■2002 ■2003 ■2004

THREE YEAR COMPARISON OF NOTICE OF APPEAL FILINGS

YEAR	2002	2003	2004
TOTAL			
FILED	108	114	142

